

HERA GROUP Q1 RESULTS

Analyst Presentation

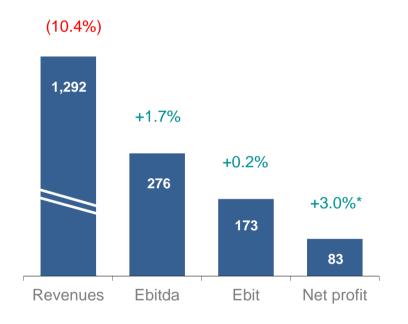
14th May 2014

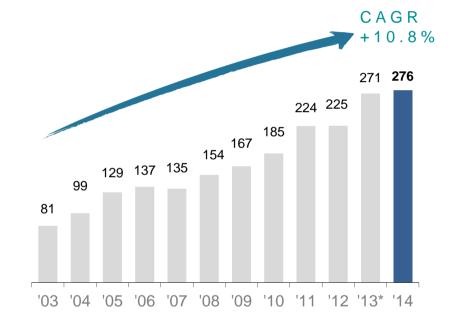


Ever improving Ebitda of last 12 years once again confirmed in Q1 '14









Hera persistently highlights low risk exposure to negative scenarios

Q1 '14 figures in a snapshot



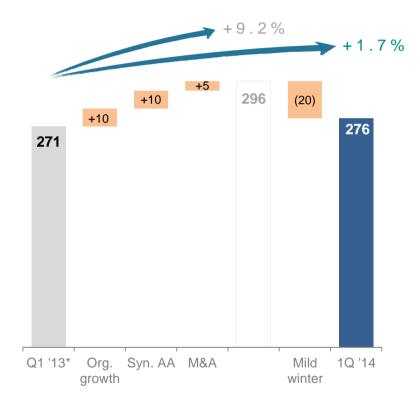
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	Q1 '13*	Q1 '14	
REVENUES	1,441.8	1,292.4	(10.4%)
EBITDA	271.1	275.6	+1.7%
Depreciation and provisions	(98.5)	(102.7)	
EBIT	172.6	172.9	+0.2%
Ebit margin	12.0%	13.4%	
Cost of Debt	(31.7)	(31.4)	
Figurative interests (IAS)	(3.2)	(3.2)	
Income from Associates & J.V.	6.3	2.2	
PRETAX PROFIT	144.0	140.5	
Tax	(57.3)	(51.3)	
Minorities	(5,9)	(5.9)	
NET PROFIT POST MINORITIES	80.8	83.2	+3.0%
Extraordinary income	42.7	-	
Net profit & extraordinary income	123.5	83.2	_

- Revenues affected by mild winter.
 - Q1 highest seasonality of gas sales,
- Better margins underpinned by market expansion, enhanced efficiencies and regulated revenues.
- Income from associates & J.V. affected by mild winter (-3.2m€).
- **Taxes** benefit from lower Robin tax.

Mild winter effect was fully offset down to bottom line

All drivers "at work" to assure Ebitda growth

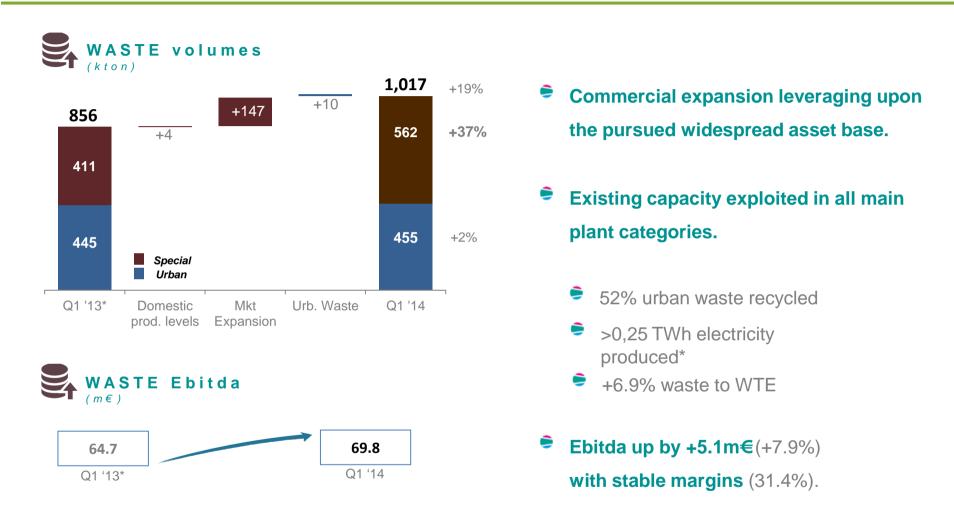




- Mild winter impact fully offset mainly by organic growth.
- Growth mainly relates to market expansion in Waste and Electricity and positive performance in Network activities.
- M&A and well proven integration model continues to contribute to growth.

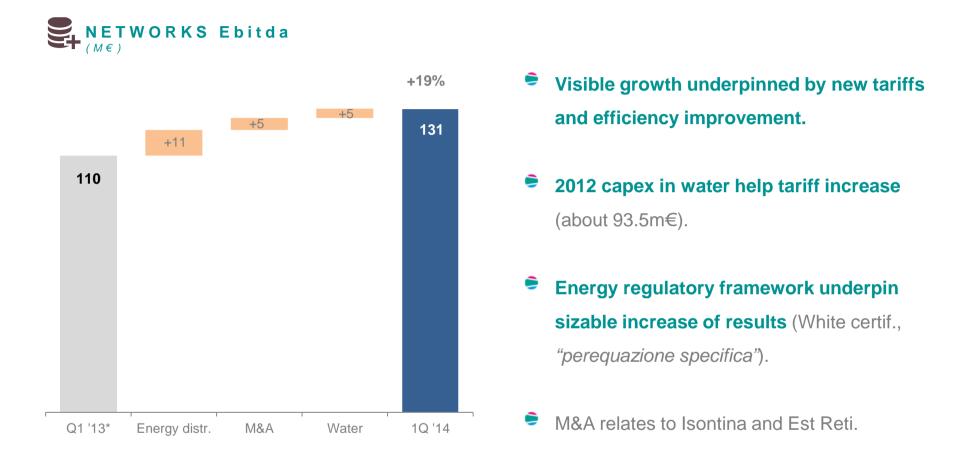
Consistent strategy pursued built distinctive peculiarities to sustain growth "despite all"

Ebitda growth underpinned by an effective expansion strategy in Waste



Ebitda growth in line with year end targets

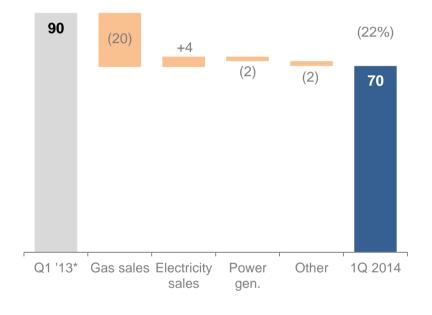
Good infrastructures in Networks and new tariffs contribute to growth



Portfolio's activities fully protected by volume fluctuation risks

Mild winter and market share expansion underpin Energy Q1 results

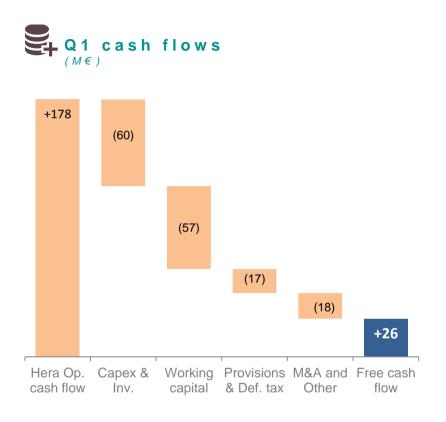




- Mild winter impact in line with domestic market.
- Tariff review on gas fully deployed its effect.
- HERACOMM expansion continues highlighting solid competitive advantages.
- +20k electricity customers mainly retail (65k in 12 months).
- Won new tender to serve "Safeguarded" customers (+22m€ Ebitda to year end).
- Additional volumes on trading activities and asset management.

Energy division expected to substantially neutralise mild winter effect within year end

Positive cash flows despite impact of working capital



- Working capital affected by anticipated payment of "Accise" and change in waste regulated activities.
- Positive cash generation decreased

 Debt from 2,567* to 2,540m€.
- Balanced exposure to interest rates (53% fixed and 47% variable).

Further strengthening outstanding financial soundness

Closing remarks

- Results highlight effectiveness of strategy on mix and growth perspectives
- Dividend confirmed by AGM
- Renewed governance in Hera
- Approved Amga Udine merger

PURSUING TRACK RECORD GROWTH DESPITE ALL



Q&A SESSION

Appendix

- FIRS 11 restatement
- FIRS 11 and overheads new allocation criteria by Division and by Business
- Ebitda by Business

Q1 2013 restatement on "like for like" basis accounting IFRS 11

$\mathbf{Q1}$ Profit and Loss restatement

	Q1 '13	IFRS 11 & 3	Q1 '13*
Revenues	1,499.4	(57.6)	1,441.8
operat. costs	(1,096.9)	+46.2	(1,050.7)
personnel	(124.1)	+1.0	(123.0)
capitaliz.	3.1	+0.0	3.1
Ebitda	281.5	(10.4)	271.1
Ebitda Margin	18.8%	18.1%	18.8%
D&A	(99.7)	+1.2	(98.5)
Depreciations	(73.1)	+0.7	(72.4)
Provisions	(26.6)	+16.0	(10.6)
			(15.5)
Ebit	181.8	(9.2)	172.6
Financial charges	(32.7)	+1.0	(31.7)
IAS (figurative)	(3.4)	+0.2	(3.2)
Financial income	1.8	+4.5	6.3
Pre tax Profit	147.5	(3.5)	144.0
Tax	(60.9)	+3.5	(57.3)
Tax rate	-41.3%		-39.8%
Net income	86.6	-	86.7
Minorities	(5.9)	-	(5.9)
Net profit post min.	80.7	-	80.8
Extraordinary income	73.8	(31.1)	42.7
Net profit post min.^	154.5	(31.1)	123.5

- IFRS 11 relates to J.V. in Enomondo (biomass thermoelectric plant) and EstEnergy.
- FIRS 3 affects only Extraordinary income.

Q1 2013 EBITDA with overheads new allocation criteria and IFRS 11 impact

$\mathbf{Q1}_{(m \in)}$ 2013 EBITDA by DIVISION

	Q1 '13 Group Report	IFRS 11 2013	Allocat. Overheads	Q1 '13 Restated
Networks	123.1	(0.4)	(12.5)	110.3
Waste	65.7	(1.1)	0.1	64.7
Energy	88.5	(9.2)	11.0	90.3
Other	4.1	0.2	1.4	5.8
Total Group	281.5	(10.4)	0.0	271.1



	Q1 '13	IFRS 11	Allocat.	Q1 '13
	Group Report	2013	Overheads	Restated
Gas	134.5	(9.5)	5.0	130.0
Waste	65.7	(1.1)	0.1	64.7
Energy	24.9	(0.1)	1.7	26.6
Water	52.2	0.0	(8.1)	44.1
Other	4.1	0.2	1.4	5.8
Total Group	281.5	(10.4)	0.0	271.1

Financial highlights breakdown





Tariffs underpinned a solid growth

M€	Q1 '13*	Q1 '14	Ch. %
Revenues	205,7	222,7	+8,3%
Group Ebitda	64,7	69,8	+7,9%
Ebitda margin	+31,5%	+31,4%	(0,4%)

M€	Q1 '13*	Q1 '14	Ch. %
Revenues	165,0	170,4	+3,3%
Group Ebitda	44,1	48,5	+10,0%
Ebitda margin	+26,7%	+28,5%	+6,5%

Volumes	Q1 '13*	Q1 '14	Ch. %
Urban Waste	445,3	454,9	+2,2%
Special Waste	410,8	561,9	+36,8%
Waste from market	856,1	1.016,8	+18,8%
Internal W. Volumes	654,9	671,9	+2,6%
Total Volume Treated	1.511,1	1.688,7	+11,8%

Volumes	Q1 '13*	Q1 '14	Ch. %
Aqueduct (mm ³)	69,2	68,3	(1,3%)
Sewerage (mm ³)	57, 1	56,5	(1,1%)
Purification (mm ³)	56,3	56, 1	(0,4%)

Financial highlights breakdown





M€	Q1 '13*	Q1 '14	Ch. %
Revenues	688,3	561,9	(18,4%)
Ebitda	130,0	116,6	(10,3%)
Ebitda margin	+18,9%	+20,7%	+9,9%

M€	Q1 '13*	Q1 '14	Ch. %
Revenues	422,1	372,0	(11,9%)
Ebitda	26,6	36,2	+36,2%
Ebitda margin	+6,3%	+9,7%	+54,6%

Volumes	Q1 '13*	Q1 '14	Ch. %
Distribution (mm ³)	1.368,1	1.059,9	(22,5%)
Sales (mm ³) Trading sales to final customers	1.219,8 235,0 984,8	1.050,8 311,7 739,1	(13,9%) +32,6% (24,9%)
District Heating (Gwht)	269,1	219,4	(18,5%)

Volumes	Q1 '13*	Q1 '14	Ch. %
Volume sold (GWh)	2.371,3	2.264,4	(4,5%)
Volume distrib. (GWh)	740,9	744,9	+0,5%