

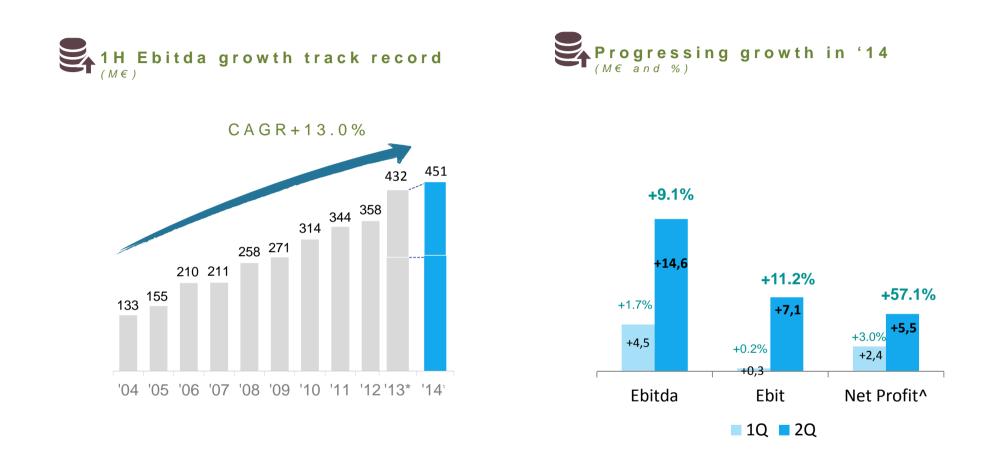
HERA GROUP 1H RESULTS

Analyst Presentation

27th August 2014



"Solid 2Q brings back 1H on consistent growth track"



Overcoming 1Q mild winter climate impact with a remarkable growth path

*Restated 2013 figures applying IFRS11 criteria in force starting from 1/1/2014

^Net Profit post minorities 2013 restated accounting IFRS 11 and adjusted by extraordinary income (AcegasAps merger). 2014 figure adj. by 2.1m€ write off of Energia Italiana.

"Mild winter impact visible only on top line"

🛃 1H RESULT HIGHLIGHTS 9 (*M*€) 1H '13* 1H '14 (9.4%) REVENUES 2.460 2,228 **EBITDA** 431.8 450.9 +4.4% Ebitda margin 17.6% 20.2% Depreciation and provisions (196,3)(208.1)EBIT 235.5 242.8 +3.1%Cost of Debt (64.4)(63.4) Figurative interests (IAS) (7.3)(7.2) Income from Associates & J.V. 7.8 4.1 **PRETAX PROFIT** 171.6 176.3 (69.5) Tax (73.5)Minorities (8.5) (7.7)NET PROFIT POST MINORITIES ADJ. 98.3 +8.7% 90.4 Extraordinary income 43.7 (2.1)Net profit & Extraord, income 134.1 96.2

Revenues affected by 1Q mild winter.

Better margins underpinned by market expansion, enhanced efficiencies and regulated revenues.

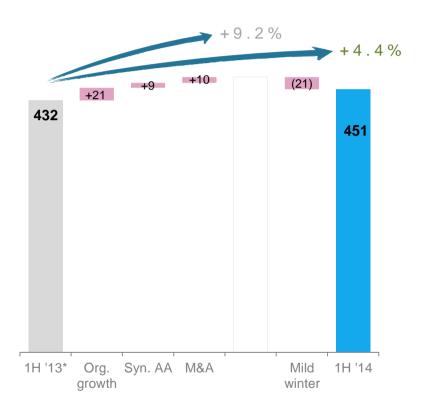
Income from associates & J.V. affected by mild winter (-3.7m€).

Taxes benefit from lower Robin tax and review of IRAP.

Positive bottom line highlighting a solid resilience

*Restated accounting IFRS 11. Details set out in appendix

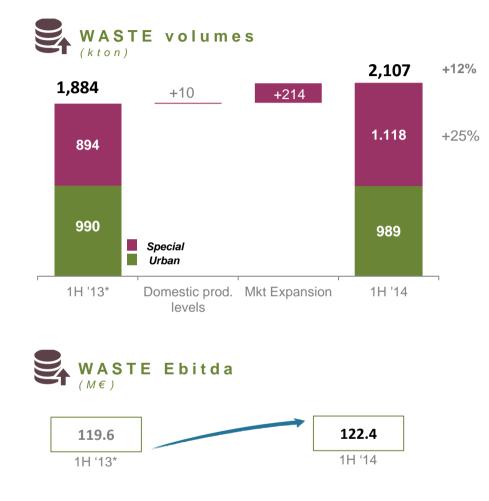




- Mild winter impact fully offset mainly by organic growth.
- Growth mainly relates to market expansion in Waste and Electricity and positive performance in Network activities.
- Synergies with AcegasAps on track despite a weak waste of Acegas Aps mainly related to G.C.
- M&A relates to Gorizia energy activities (Amga Udine merger effective from 1/7/'14).

A balanced contribution from internal and external growth drivers

"Cleaner than ever": expansion in Special Waste in all "green" technologies



Commercial expansion leveraging upon the achieved widespread asset base.

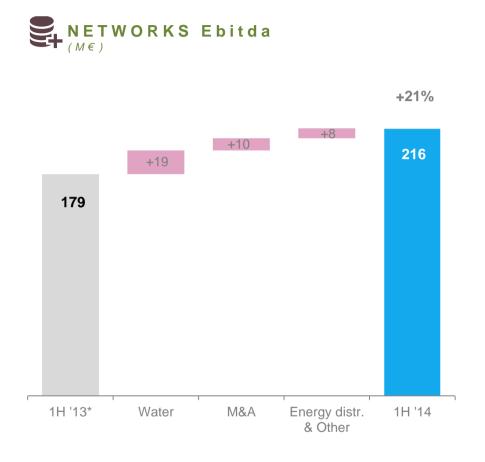
Existing capacity exploited in all main "Green" plants.

- Recycled urban waste enhanced to 54%;
- ~0,5 TWh electricity produced;
- Increased volumes in sorting, WTE, biodigestion and composting plants.

Ebitda up by +2.4%.

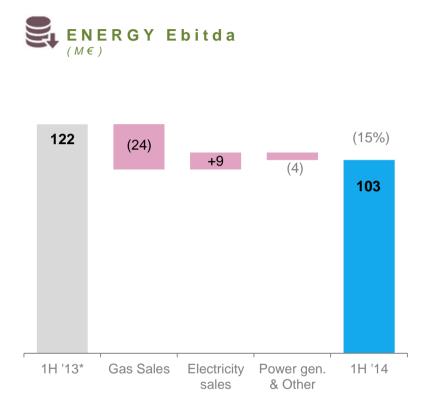
Effects of PUN decrease and extraord. income in 2013 (mainly 2.5m€ related to AcegasAps green certificates) were fully offset.

Ebitda growth in line with year end targets



- Visible growth underpinned by new tariffs and efficiency improvement.
- Tariff increase benefit also from 2012 revenue recovery.
- M&A relates to Isontina and Est Reti.
- Energy distr. also benefit from one off events (as highlighted in 1Q).
- District Heating impacted by the mild winter.

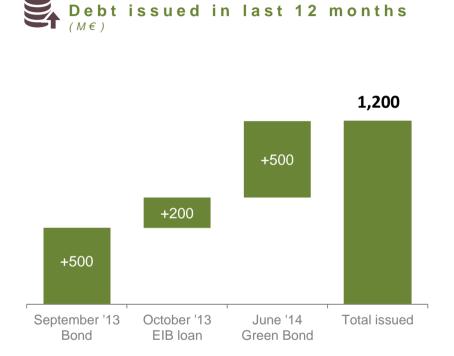
Good infrastructures fully protected by volume fluctuation risks



- Mild winter impact in line with domestic market.
- Tariff review on gas fully deployed its effect.
- HERACOMM expansion continues highlighting solid competitive advantages.
- +68k electricity customers (in 12 months) reaching a customer base in electricity of 760k clients.
- Won new tender to serve "Safeguarded" customers (~20m€ Ebitda expected to year end).
- Volumes still affected by lower consumptions.

Energy division expected to substantially neutralise mild winter effect within year end

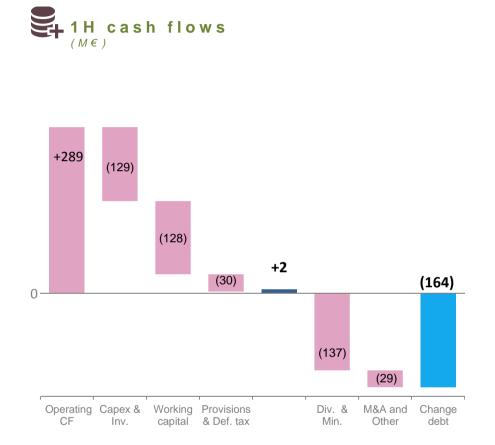
Active debt portfolio management provides contribution



- About 1.2b€ (more than 1/3 of gross Debt) was raised in last 12 months taking advantage from favourable market conditions.
- Gross debt avg. cost lowered by 50 bps (from 4.6% to 4.1%).
- Refinancing old debt will provide lower interest charges in coming 2-3 years.
- Issued in June '14 first Italian Green bond.
 - 500m€, 10 years, 2,37% fixed rated.
 - 40 basis lower spread vs. Italy.

Outstanding financial soundness

Still positive FCF before M&A despite higher capex and Mild winter impacts



Cash flows funded higher capex and extraordinary/seasonal working capital increase.

W.C. mainly affected by the mild winter. (anticipated payment of "Accise" and "perequazione" in energy distribution).

• W.C. affected by market expansion.

Safeguarded electricity customer segment expanded (since 1st Jan. 2014). Authority guarantees part of their receivables.

Special Waste market expansion also affects working capital.

1H '14 Net debt: 2.73b€.

Working capital expected to normalise in next 12 months

- Results highlight good 2Q performance leveraging upon all value drivers and the portfolio mix, offsetting 1Q extraordinary events.
- Financial and tax management provided benefits to bottom line.
- DPS paid of 9c€.
- Amga Udine merger effective starting from 1st July.
- 75% Ebitda growth targets set in the business plan to 2017 have been currently looked in (considering Amga Udine full contribution).
- New Business Plan to 2018 is in progress and will be disclosed this Autumn.

Well on track to confirm historical Ebitda growth



Q&A SESSION

Appendix

- IFRS 11 restatement
- FRS 11 and overheads new allocation criteria by Division and by Business
- Ebitda by Business

Catch up soon...

GRUPPO**HERA**

	1 H	Profit	a n d	Loss	restatement
ST	(<i>M</i> €)			

1H '13 Reported	IFRS	1H '13 Restated
2.536,9 445,3	(76,9) (13,5)	2.460,0 431,8
(198,7) 246,6	2,4 (11,2)	(196,3) 235,5
(69,8)	5,4	(64,4) (6,9)
(0,4)	0,0	(0,3)
(77,1) 3,1	5,4 4,7	(71,7) 7,8
172,7	(1,1)	171,5
(77,7) 95,0 (7,7)	4,2 3,1 0,0	(73,6) 98,1 (7,7)
87,3	3,1	90,4
77,9 165,2	(34,2) (31,2)	43,7 134,1
	Reported 2.536,9 445,3 (198,7) 246,6 (69,8) (0,4) (77,1) 3,1 172,7 (77,7) 95,0 (7,7) 87,3 77,9	Reported 2.536,9 (76,9) 445,3 (13,5) (198,7) 2,4 246,6 (11,2) (69,8) 5,4 (6,9) 0,0 (0,4) 0,0 (77,1) 5,4 3,1 4,7 172,7 (1,1) (77,7) 4,2 95,0 3,1 (7,7) 0,0 87,3 3,1 77,9 (34,2)

 IFRS 11 relates to J.V. in
Enomondo (biomass thermoelectric plant) and EstEnergy.

IFRS 3 affects only Extraordinary income.

1 H 2013	EBITDA	bу	DIVISION
ST (<i>M</i> €)			

	1H '13	IFRS 11	Allocat.	1H '13
	Group Report	2013	Overheads	Restated
Networks	203,6	(0,7)	(24,2)	178,7
Waste	121,1	(2,4)	0,9	119,6
Energy	116,7	(10,7)	15,2	121,2
Other	3,9	0,4	8,0	12,3
Total Group	445,3	(13,5)	-	431,8



	1H '13	IFRS 11	Allocat.	1H '13
	Group Report	2013	Overheads	Restated
Gas	174,3	(10,9)	+3,3	166,7
Waste	121,1	(2,4)	+0,9	119,6
Electricity	43,6	(0,5)	+3,3	46,4
Water	102,4	0,0	(15,6)	86,8
Other	3,9	0,4	+8,0	12,3
Total Group	445,3	(13,5)	-	431,8

W Strong market Expansion

(m€)	1H '13 Restated	%	1H '14	%	Ch. %
Revenues Ebitda	423,9 ¹⁰⁰ 119,6 ²⁸		,	100,0% 27,8%	+3,8% +2,4%

Tariffs underpinned a solid growth

(m€)	1H '13 Restated	%	1H '14	%	Ch. %
Revenues Ebitda	340,3 100,00 86,8 25,5		-)-		+9,3% +21,3%

Data	1H '13 Restated	1H '14	Ch.%
Urban W. Volumes (Kton)	989,7	989,2	(0,1%)
Special W. Volumes (Kton)	894,0	1.118,0	+25,1%
Waste from third parties	1.883,6	2.107,3	+11,9%
Internal W. Volumes (Kton)	1.276,6	1.250,0	(2,1%)
Total Volumes Treated	3.160,3	3.357,3	+6,2%
Treatments of which:			
Landfills	574,5	651,1	+13,3%
WTE	705,6	711,4	+0,8%
Sorting plants	183,8	220,7	+20,1%
Composting plants	229,6	245,7	+7,0%

Data	1H '13 Restated	1H '14	Ch.%
Aqueduct (mm ³)	146,7	145,3	(0,9%)
Sewerage (mm ³) Purification (mm ³)	118,8 118,0	119,0 118,0	+0,2% (0,0%)

Climate impact offse	e t	b y
Networks		

(m€)	1H '13 Restated	%	1H '14	%	Ch . %
Revenues Ebitda	955,0 100,0 167,4 17 ,5		,		(17,7%) (9,7%)



(m€)	1H '13 Restated	%	1H '14	%	Ch . %
Revenues Ebitda	, , ,	100,0% 6,0%	693,5 62,7		(9,0%) +36,4%

Data	1H '13 Restated	1H '14	Ch.%
Volumes distrib. (mm ³)	1.727,2	1.375,7	(20,4%)
Volumes sold (mm ³) of which trading (mm ³) District Heating (GWht)	1.800,6 <i>4</i> 31,9 327,0	377,4	(23,4%) (12,6%) (20,7%)

Data	1H '13 Restated	1H '14	Ch.%
Volumes sold (GWh)	4.673,7	4.464,4	(4,5%)
Volumes distrib. (GWh)	1.445,3	1.454,6	+0,6%