

9M financial results

12 November 2014

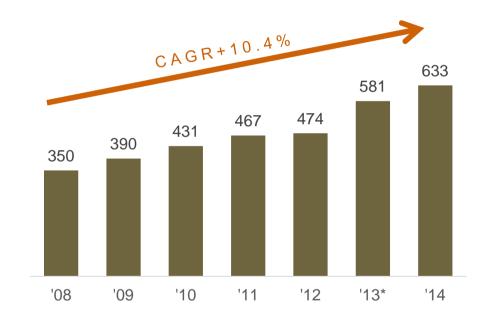
Outstanding results

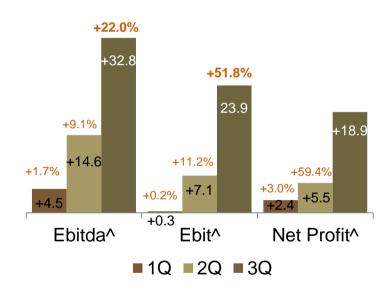


Solid 3Q brings 9M accounts back on consistent growth track









Overcoming 1Q mild winter climate impact with a remarkable growth path

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Bottom line double digit growth rate despite "mild winter" impact



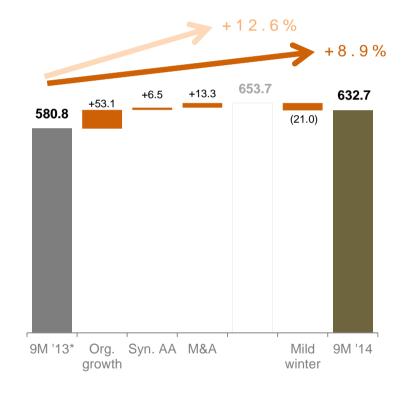
| | 9M '13* | 9M '14 | |
|---------------------------------|---------|---------|--------|
| REVENUES | 3,452.8 | 3,216.8 | (6.8%) |
| EBITDA | 580.8 | 632.7 | +8.9% |
| Ebitda margin | 16.8% | 19.7% | |
| Depreciation and provisions | (299.1) | (319.8) | |
| EBIT | 281.7 | 312.9 | +11.1% |
| Cost of Debt | (102.1) | (99.8) | |
| Figurative interests (IAS) | (10.4) | (10.1) | |
| Income from Associates & J.V. | 8.3 | 7.3 | |
| PRETAX PROFIT | 177.5 | 210.2 | |
| Tax | (79.5) | (85.4) | |
| Minorities | (11.2) | (11.0) | |
| NET PROFIT POST MINORITIES ADJ. | 86.8 | 113.8 | +31.1% |
| Extraordinary income | 43.7 | (2.5) | |
| Net profit & Extraord. income | 130.5 | 111.3 | |

- Revenues affected by 1Q mild winter.
- Better margins (+300 bps) as a consequence of lower commodity sales, market expansion, enhanced efficiencies, and higher regulated revenues.
- Income from associates & J.V. affected by mild winter primarily on Est Energy.
- Taxes benefit from lower Robin tax.

Outperforming expectations

All drivers at work assuring Ebitda growth



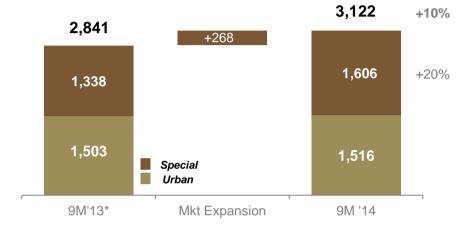


- Mild winter impact fully offset by organic growth
- Growth mainly relates to market expansion in Electricity (including Salvaguardia) and positive performance in Network activities
- Synergies with AcegasAps^ on track
 despite a weak waste performance for Acegas
 Aps (G.C. '13 "one off")
- M&A relates to Gorizia and Amga Udine energy activities (Amga Udine merger effective from 1/7/'14)

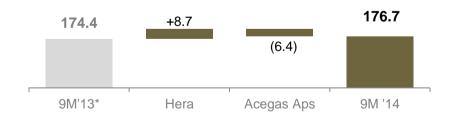
Without "one off" mild winter effect, Ebitda growth rate would be double digit

The green light: Special Waste expansion in all "green" technologies





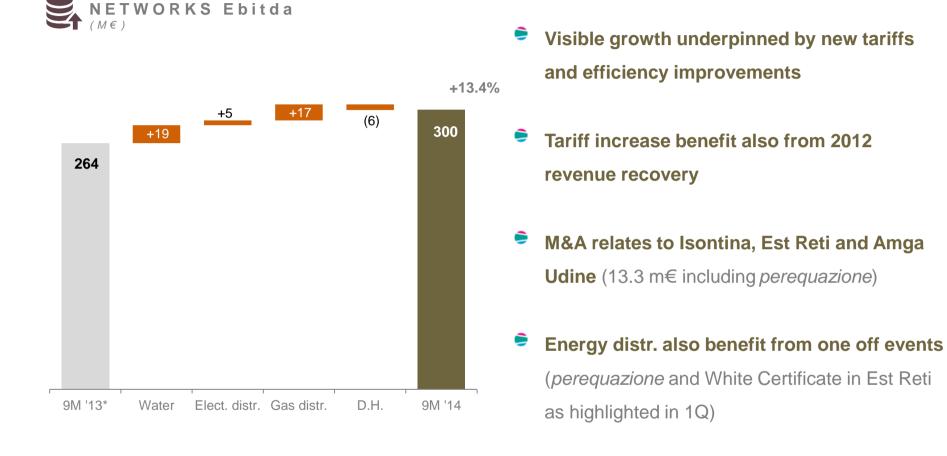




- Commercial expansion leveraging upon the widespread asset base.
- Existing capacity exploited in all main "Green" plants.
 - Recycled urban waste enhanced to 53%;
 - ~0,72 TWh electricity produced;
 - Increased volumes in sorting, WTE, biodigestion and selection plants.
- Market expansion offset negative contribution to Ebitda from AcegasApsAmga.
- In Q3 Ecoenergy acquisition was executed.

Ebitda growth in line with year end targets

NETWORKS posted the best increase

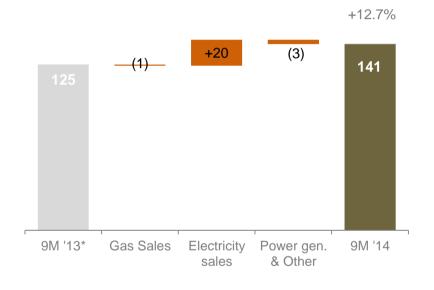


Good infrastructures fully protected by volume fluctuation risks

District Heating impacted by the mild winter

Market expansion continues benefitting also from Amga Udine merger



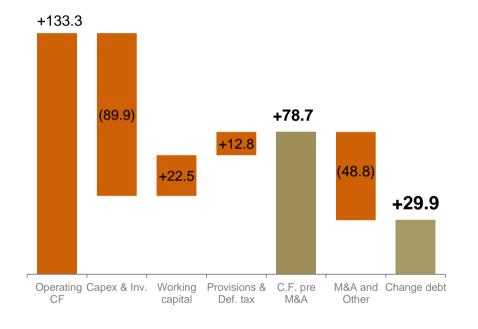


- Mild winter impact -21m€ was significantly offset by positive impact of change in fair values.
- Tariff review on gas fully deployed its effect
- HERACOMM expansion continues highlighting solid competitive advantages in Electricity
 - +73k electricity customers (in 12 months) reaching a customer base in electricity of 783k clients (also thanks to Amga Udine merger and the new tender won to serve "Safeguarded" customers).
 - +91k gas customers (in 12 months) reaching a customer base in gas of 1.31m clients (mainly thanks to Amga Udine merger).
- Volumes still affected by lower consumptions
- Electricity sales benefit from Salvaguardia

Energy division fully neutralise mild winter effect in gas activities

3rd quarter positive FCF after M&A and higher capex commitments



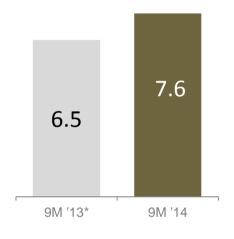


- Cash flows funded higher capex
- Extraordinary/seasonal working capital increase of first half (mainly due to Accise advanced payments) slightly reduced in 3rd Q.
- Cash flows generated fully funded M&A activities (Amga Udine) and slightly reduced Net debt to 2.7 (from 2.73b€ of 1H'14).

Working capital expected to further normalise in next 12 months

Closing remarks





- Results highlight Hera strong market standing, solid organic growth potentials (despite negative external effects) of the balanced portfolio mix.
- Main contribution to growth underpinned by regulated network activities confirming the low risk profile of Hera Group.
- Financial and tax management provided visible benefits to bottom line.
- Amga Udine merger effective starting from 1st July (executed through the issue of 69 million new ordinary shares) and integration activities already in progress.
- Value creation for shareholders of the strategy pursued reflected in EPS (fully diluted) growth by +18%.

Well on track to achieve year end targets

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^{*}Restated accounting IFRS 11 and adjusted by extraordinary income/expenses. EPS calculated on 1.343 million shares in '13 and on 1,490 million shares in '14.



Q&A SESSION

Appendix

- FIRS 11 restatement
- FIRS 11 and overheads new allocation criteria by Division and by Business
- Ebitda by Business

Catch up soon...

9M 2013 restatement on "like for like" basis accounting IFRS 11

9M Profit and Loss restatement

| | 9M '13 | IFRS | 9M '13 Restated |
|-----------------------------|-----------|--------|--------------------|
| Revenues | 3.548,6 | (95,8) | 3.452,8 |
| Operat. Costs | (2.604,1) | 76,2 | (2.527,9) |
| Personnel | (358,9) | 3,2 | (355,7) |
| Capitaliz. | 11,6 | 0,0 | 11,6 |
| Ebitda | 597,2 | (16,4) | 580,8 |
| D&A + Prov. | (302,6) | 3,5 | (299,1) |
| Ebit | 294,5 | (12,9) | 281,7 |
| Financials | (105,0) | 2,9 | (102,1) |
| Figurative interests (IAS) | (10,4) | (0,0) | (10,4) |
| Associates | 3,1 | 5,2 | 8,3 |
| Other non oper. exp. | 74,8 | (31,1) | 43,7 |
| Pre tax Profit | 257,167 | (36,0) | 221,2 |
| Tax | (84,3) | 4,9 | (79,5) |
| Minorities | (11,2) | 0,0 | (11,2) |
| Hera Profit | 161,7 | (31,1) | 130,5 |
| Other non oper. Inc./(Exp.) | (74,8) | 31,1 | (43,7) |
| Net profit post min. adj. | 86,8 | 0,0 | 86,8 |

- FIRS 11 relates to J.V. in **Enomondo** (biomass thermo-electric plant) and **EstEnergy**
- IFRS 3 affects only Extraordinary income

^{*} Revenues include sales, change in stock and other revenues

9M 2013 EBITDA with overheads new allocation criteria and IFRS 11 impact

$9 M_{(M \in)}$ 2013 EBITDA by DIVISION

| | 9m '13 | IFRS | Re-alloc. | 9m '13 |
|----------|---------------|--------|-----------|----------|
| | | | | Restated |
| Networks | 298,4 | (2,4) | (31,6) | 264,4 |
| Waste | 174,6 | (3,4) | 3,2 | 174,4 |
| Energy | 1 21,4 | (11,2) | 14,7 | 124,9 |
| Other | 2,8 | 0,6 | 13,7 | 17,1 |
| Group | 597,2 | (16,4) | 0,0 | 580,8 |



| | 9M '13 | IFRS | Re-alloc. | 9M '13 Restated |
|-------------|--------|--------|-----------|--------------------|
| Waste | 174,6 | (3,4) | 3,2 | 174,4 |
| Water | 170,6 | 0,0 | (20,9) | 149,7 |
| Gas | 186,3 | (12,7) | 1,0 | 174,6 |
| Electricity | 62,8 | (0,9) | 3,0 | 65,0 |
| Other | 2,8 | 0,6 | 13,7 | 17,1 |
| Group | 597,2 | (16,4) | 0,0 | 580,8 |

Financial highlights breakdown





Tariffs underpinned a solid growth

| M€ | 9M '13 9M '14 Restated | 4 Ch. % |
|---------------------------|---------------------------------|---------|
| Revenues Ebitda | 637,2 651, 174,4 176, | |

| M€ | 9M '13 ! | 9M '14 | Ch. % |
|---------------|--------------|--------|---------------|
| Revenues | 550,9 | • | +6,7% |
| Ebitda | 149,7 | | +12,9% |

| Data | 9M '13 Restated | 9M '14 | Ch.% |
|--------------------------------|--------------------|---------|--------|
| Urban W. Volumes (Kton) | 1.503,3 | 1.516,6 | +0,9% |
| Special W. Volumes (Kton) | 1.338,0 | 1.605,8 | +20,0% |
| Waste from third parties | 2.841,3 | 3.122,4 | +9,9% |
| Internal W. Volumes (Kton) | 1.718,8 | 1.767,0 | +2,8% |
| Total Volumes Treated | 4.560,1 | 4.889,3 | +7,2% |
| of which: | | | |
| Landfill treatm. | 907, 1 | 914,1 | +0,8% |
| WTE treatm. | 1.015,4 | 1.041,4 | +2,6% |
| Sorting plants treatm. | 279,2 | 340,6 | +22,0% |
| Composting plants | 368,1 | 366,7 | (0,4%) |
| Inhertisation & Chi-Fi. plants | 826,1 | 906,5 | +9,7% |
| Other plants | 1.164,3 | 1.320,1 | +13,4% |
| Total Volumes Treated | 4.560,1 | 4.889,3 | +7,2% |

| Data | 9M '13 Restated | 9M '14 | Ch.% |
|---------------------------------|--------------------|--------|--------|
| Aqueduct (mm³) | 233,7 | 224,4 | (4,0%) |
| Sewerage (mm ³) | 190,5 | 184,9 | (2,9%) |
| Purification (mm ³) | 188,3 | 183,4 | (2,6%) |

Water



Financial highlights breakdown



Climate impact fully offset

| M€ | 9M '13 Restated | 9M '14 | Ch. % |
|-----------------|--------------------|--------|-------------------------|
| Revenues Ebitda | • | , | (14,0%) +5,4% |



Commercial expansion speeds up

| M€ | 9M '13 Restated | 9M '14 | Ch. % |
|---------------|--------------------|---------|----------------|
| Revenues | 1.140,6 | 1.043,8 | (8,5%) |
| Ebitda | 65,0 | 87,4 | +34,5 % |

| Data | 9M '13 Restated | 9M '14 | Ch.% |
|---------------------------------|--------------------|---------|---------|
| Volumes distrib. (mm³) | 1.951,4 | 1.633,8 | (16,3%) |
| Volumes sold (mm ³) | 2.237,4 | 1.683,7 | (24,7%) |
| of which trading (mm³) | 695,6 | 491,2 | (29,4%) |
| District Heating (GWht) | 360,0 | 288,2 | (19,9%) |

| Data | 9M '13 Restated | 9M '14 | Ch.% |
|------------------------|--------------------|---------|--------|
| Volumes sold (GWh) | 7.108,6 | 6.809,5 | (4,2%) |
| Volumes distrib. (GWh) | 2.207,1 | 2.193,1 | (0,6%) |

Gas



Electricity