GRUPPO HERA

9M 2015 financial results Analyst presentation

11 November 2015

Seeing things differently

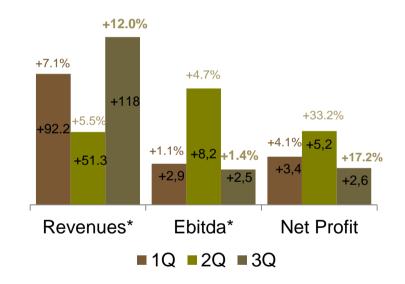
Positive 9 months results confirms growth's track record

CAGR+9.0% 640 627 581 467 468 431 390 351 '08 '09 '10 '11 '12 '13 '14* '15

9M Ebitda growth track record

(*M*€)

Main figures up by quarters $(M \in and \% Q/Q)$



More favourable weather underpinned growth

^{*}Restated 2014 figures applying IFRC 12. See annex

Bottom line double digit growth rate

9M RESULT HIGHLIGHTS

 $(M \in)$

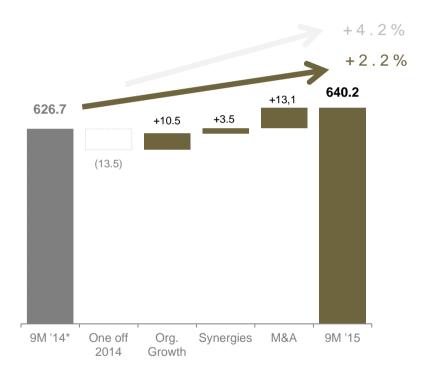
	9M '14*	9M '15	
REVENUES	3,210.8	3,472.4	+8.1%
EBITDA	626.7	640.2	+2.2%
Depreciation and provisions	(313.8)	(323.0)	
EBIT	312.9	317.3	+1.4%
Financial inc./(Exp.)	(107.5)	(104.9)	(2.4%)
Income from Associates & J.V.	4.9	6.1	
PRETAX PROFIT	210.2	218.4	+3.9%
Тах	(85.4)	(83.5)	
Minorities	(11.0)	(9.9)	(10.5%)
NET PROFIT POST MINORITIES ADJ.	113.8	125.0	+9.8%
Other non-operating exp. ("One off")	(2.5)	-	
NET PROFIT POST MINORITIES REPORTED	111.4	125.0	+12.3%

- Revenues underpinned by more favourable
 climate conditions and increased gas trading.
- **D&A increase** mainly relates to Amga merger.
- Financial expenses reduction reflects lower avg cost and debt amount.
- **Taxes** benefit from lower Robin Tax and IRAP.
- **Minorities** reduced mainly due to the full consolidation of Akron.

Reported +12.3% earnings

Internal and external drivers for a still growing Ebitda

9M EBITDA growth drivers $(M \in)$



- Balanced contribution from "internal" and "external" growth drivers.
- Growth driven by:
 - enhanced profitability of **Networks**
 - higher gas volumes
 - better Energy supply margins
- Synergies with AcegasApsAmga on track.
- M&A from Amga Udine (merger contributed only in H1 2015) and Alento gas.
- Akron integration executed and Geonova acquisition has recently been defined.

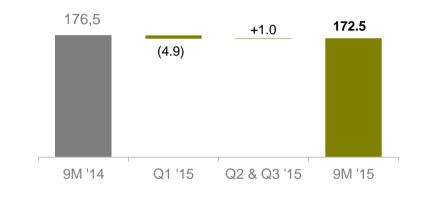
Effective "two-gear" growth model

*Restated 2014 figures applying IFRC 12. See annex

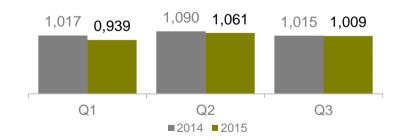
WASTE: managing treatments with lower landfill utilization

9 M ' (M €)

9M '15 Waste Ebitda by quarters



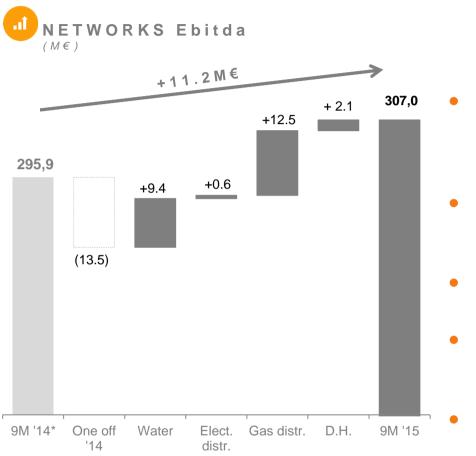
Market volumes by Quarters (Mton)



- 9M Ebitda shows a slight recovery vs Q1 performance with last 2 quarters in line with those of last year.
- Volumes from third parties progressively
 "normalised" since Q1 despite persistent lower
 landfill availability in Emilia Romagna region.
- Waste treatment prices "up" on the back of the increased market demand.
- Full integration of Akron and next execution of Geonova acquisition (1.5 m ton landfill capacity) will strengthen Group's capacity.
- Sorted collection up to 55%.

Investing on positive market trends

NETWORKS good performer

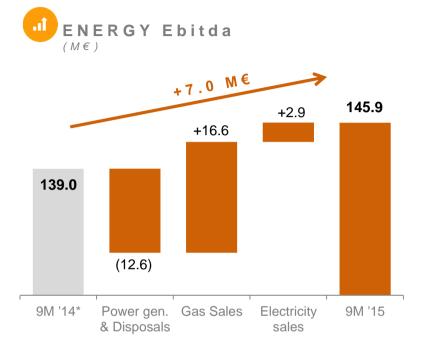


- 9M Ebitda in line with 9M '14 offsetting (8 m€) specific equalization ("perequazione specifica") and white certificates revaluation (6 m€).
- Gas distribution and D.H. benefitting from better winter temperature and from M&A.
- Enhanced efficiency contributed to growth.
- Water tariff still highlights progression, underpinning enhanced margins.
- M&A contributed by 8.3 m€.

Best results "captured in Nets"

*Restated 2014 figures applying IFRC 12. See annex

Market expansion, climate conditions and AMGA merger underpin growth



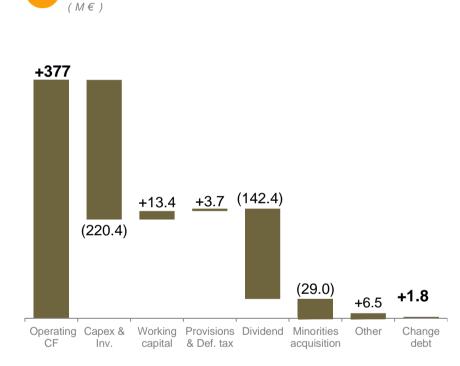
Volumes	9M '14	9M '15	
Gas volumes traded/sold (mm3)	1,684	2,286	+35.8%
District Heating volumes sold (GWht)	288	325	+12.7%
Gas clients ('000)	1,315	1,312	+0.2%
Electricity volumes sold (GWh)	5,346	5,679	+6.2%
Electricity clients ('000)	783	844	+7.8%

- Colder winter and trading activities underpin gas volumes increase +35.8%.
- HERACOMM expansion in electricity markets continues (+49K customers in 9M to 844K) highlighting solid competitive advantages.
- **Gas customer** base above 1.3 million clients, after Amga and Alento Gas mergers.
- **Power Gen.** affected by lower MSD.

Expanding profitably in tough markets

*Restated 2014 figures applying IFRC 12. See annex

9 months FCF funded M&A, Capex and Dividend payments



9 Month cash flows

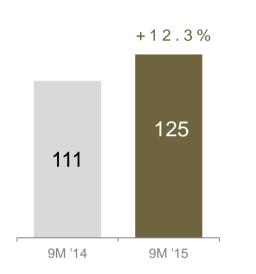
- Free Cash flows exceed capex and dividends
- Working capital management contributed to positive FCF.
- Excess cash invested in minorities acquisition confirming Financial Debt at 2.64 b€ as at the beginning of the year.
- Financial soundness:
 - 8 years duration;
 - 85% fixed rate.

Stable debt, visible soundness

Closing remarks

9M Earnings

(*M*€)



- Long growth track record confirmed
- "Two gear" consistent growth model
- Investing in attractive waste market
- Positive cash generation enhances financial soundness
- Earnings up by 12.3%

Accretive	Sticking to track records Expanding markets
	Confirming soundness



9M 2014 restatement on "like for like" basis accounting IFRC 12

(m€)	9M '14 Reported	Restatement	9M '14 Restated	9M '15
Revenues	3,216.8	(6.0)	3,210.8	3,472.4
Operat. Costs	(2,226.1)	(0.0)	(2,226.1)	(2,469.5)
Personnel	(369.9)	+0.0	(369.9)	(380.5)
Capitaliz.	11.9	+0.0	11.9	17.9
Ebitda	632.7	(6.0)	626.7	640.2
D&A	(319.8)	+6.0	(313.8)	(323.0)
Ebit	312.9	(0.0)	312.9	317.3
Financials	(96.5)	+0.0	(96.5)	(97.4)
Figurative interests (IAS)	(10.1)	+0.0	(10.1)	(6.6)
Leasings	(0.9)	+0.0	(0.9)	(0.9)
Financial Inc./(Exp.)	(107.5)	+0.0	(107.5)	(104.9)
Associates	4.9	+0.0	4.9	6.1
Pre tax Profit	210.2	(0.0)	210.2	218.4
Тах	(85.4)	+0.0	(85.4)	(83.5)
Group Net Profit	124.9	(0.0)	124.9	134.9
Minorities	(11.0)	+0.0	(11.0)	(9.9)
Net Profit post min. ADJ	113.8	(0.0)	113.8	125.0
Other non oper. Inc./(Exp.)	(2.5)	+0.0	(2.5)	0.0
Net profit post min. Reported	111.4	(0.0)	111.4	125.0

- IFRC 12 reclassifies a category of revenues ("fondo fughe" mainly) as provisions and is neutral on EBIT.
- Restatement by Strategic areas:

(m€)	9M '14	Restatement	9M '14	9M '15
	Reported		Restated	
Networks	299.8	(3.9)	295.9	307.0
Waste	176.7	(0.1)	176.5	172.5
Energy	140.8	(1.8)	139.0	145.9
Other	15.5	(0.1)	15.3	14.8
Total Group	632.7	(6.0)	626.7	640.2

*Restated 2014 figures applying IFRC 12 reclassifying a category of revenues ("fondo fughe" mainly) as provisions. IFRC 12 impacts on 2014 Ebitda by -6m€ and is neutral on EBIT

Financial highlights breakdown by business

(m€)	9M '14 Reported	Restatement	9M '14 Restated	9M '15	Ch. %
Revenues	651.1	(0.1)	651.0	679.3	+4.3%
Ebitda	176.7	(0.1)	176.5	172.5	(2.3%)
Ebitda margin	27.1%		27.1%	25.4%	

Recovering Q1 performance

Volumes

Data	9M 2014	9M 2015	Ch. %
Urban W. Volumes (Kton)	1.516,6	1.533,0	+1,1%
Special W. Volumes (Kton)	1.605,8	1.476,2	(8,1%)
Waste from third parties	3.122,4	3.009,2	(3,6%)
Internal W. Volumes (Kton)	1.767,0	1.717,2	(2,8%)
Total Volumes Treated	4.889,3	4.726,4	(3,3%)

Tariffs underpinned a solid growth

(m€)	9M '14	Restatement	9M '14	9M '15	Ch. %
	Reported		Restated		
Revenues	587.6	(3.8)	583.8	599.1	+2.6%
Ebitda	169.0	(3.8)	165.2	174.7	+5.7%
Ebitda margin	28.8%		28.3%	29.2%	

Volumes

Data	9M 2014	9M 2015	Ch. %
Aqueduct (mm3)	224,4	230,9	+2,9%
Sewerage (mm3)	184,9	190,2	+2,9%
Purification (mm3)	183,4	188,5	+2,8%

Financial highlights breakdown by business

9M'14 Restatement 9M '14 9M '15 (m€) Ch. % Reported Restated Revenues +11.6% 1,003.3 (1.9) 1,117.3 1,001.4 Ebitda 184.1 (1.9) 182.2 203.6 +11.8% Ebitda margin 18.4% 18.2% 18.2%

Volumes and margins up

🔊 Conquering market share

9M'14 Restatement 9M '14 9M '15 (m€) Ch. % Reported Restated Revenues +10.9% 1,043.8 (0.1) 1,043.8 1,157.8 Ebitda 87.4 (0.1) 87.3 74.7 (14.5%) Ebitda margin 8.4% 8.4% 6.4%

Volumes

Data	9M 2014	9M 2015	Ch. %
Volumes distrib. (mm3)	1.633,8	1.972,4	+20,7%
Volumes sold (mm3)	1.683,7	2.286,3	+35,8%
of which trading (mm3)	491,2	862,0	+75,5%
District Heating (GWht)	288,2	324,7	+12,7%
Clients ('000 unit)	1.312,2	1.314,7	+0,2%

Volumes

Data	9M 2014	9M 2015	Ch. %
Volumes sold (GWh)	5.345,9	5.678,5	+6,2%
Volumes distrib. (GWh)	2.193,1	2.297,7	+4,8%
Clients ('000 unit)	783,4	844,4	+7,8%