



press release

Bologna, 01 March 2019

Energy activities of CMV Servizi and CMV Energie e Impianti to the Hera Group

The last formal step on today's date for the integration of the natural gas distribution activities of Inrete and CMV Servizi and the energy sale activities of Hera Comm and CMV Energia e Impianti. The energy customers of CMV will receive a special communication in their bill with all the updates

Following the approval, on 20 December, by the associated shareholders' meetings, the transaction was formalised today which makes provision for the integration of the energy activities of CMV Servizi, including the subsidiary A Tutta Rete (ATR), and CMV Energia e Impianti in the Hera Group, respectively in Inrete Distribuzione Energia as regards natural gas distribution activities and in Hera Comm for energy sale activities.

The integration in the Hera Group, operational from 1 March 2019, concerns around 30,000 redelivery points (26,500 in the Ferrara area and more than 3,100 in the Bologna area) for natural gas distribution and around 25,000 customers (21,300 gas and 3,500 electricity), who will receive a communication in their bill to welcome them and explain all the changes.

In particular, for CMV energy customers, the customer service number 800.688.690 will remain active and the current branches will be retained, including that of Viale Cavour in the historical centre of Ferrara, recently renovated and already integrated with the services of the Hera Group. From 1 March, those who connect to the CMV website will automatically be redirected to the new dedicated pages.

In addition to maintaining the regional coverage and current personnel employed in the two business units of CMV Servizi and CMV Energia e Impianti, with convergence with respect to the other activities of the multiutility in the same territory, the solutions and policies of the Hera Group will be applied, for the benefit of the quality and innovativeness of the service dedicated to customers.

USEFUL LINKS

www.gruppohera.it

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