



Press Release

Bologna, 26 february 2019

From 1 March, the energy activities of CMV Servizi and CMV Energia e Impianti go to Hera Group

Last formal step today for the integration between the natural gas distribution activities of Inrete and CMV Servizi and between the energy sales activities of Hera Comm and CMV Energia e Impianti. CMV's energy customers will receive a dedicated communication with all the news on their bills

Following the approval of the related Shareholders' Meetings on 20 December, the transaction was formalized today which provides for the integration of the energy activities of CMV Servizi, including the subsidiary A Tutta Rete (ATR), and CMV Energia e Impianti in the Group Hera, respectively in Inrete Distribuzione Energia with regard to natural gas distribution activities and in Hera Comm for energy sales activities.

The integration into the Hera Group, operational since 1 March 2019, involves around 30,000 redelivery points (26,500 in the Ferrara area and over 3,100 in the Bologna area) for the distribution of natural gas and about 25,000 customers (21,300 gas and 3,500 electricity), who will receive a bill communication to welcome them and explain all the news.

In particular, the Customer Service number 800.688.690 will remain active for energy CMV customers and the current branches will be maintained, including that of Viale Cavour in the recently renovated Ferrara city center, already integrated with the services of the Hera Group. From March 1, those who connect to the CMV website will be automatically redirected to the new dedicated pages.

In addition to maintaining the territorial safeguards and the current personnel employed in the two branches of activity of CMV Servizi and CMV Energia e Impianti, with convergence with respect to the other activities of the multi-utility in the same territory, the Hera Group solutions and policies will be applied, for the benefit of the quality and innovation of the service dedicated to customers.