

5<sup>Th</sup> December 2023 **SPAZIOHERA** 

at the Hera Group premises Viale C. Berti Pichat no. 2/4,

Bologna

Intelligence of the future:
new horizons to guide
the relationship between
human and artificial intelligence

**2.30 pm** Participants registration

3.00 pm WORKSHOP INTRODUCTORY MONOLOGUE

Pierfrancesco Diliberto, known as Pif

3.20 pm OPENING OF PROCEEDINGS

Alessandro Camilleri - Human Resources & Organization Director of Hera Group

3.30 pm PRESENTATION OF THE BACKGROUND PAPER

Rita Cucchiara - Professor at University of Modena and Reggio Emilia

4.00 pm ARTIFICIAL INTELLIGENCE IN CUSTOMER RELATIONS

Barbara Carfagna - Journalist

*Interviews* 

Cristian Fabbri - Executive Chairman of Hera Group, Chairman of the HerAcademy

**Coordination Committee** 

Fabio Ferrari - Founder and Chairman at Ammagamma

4.30 pm MACROTRENDS PROJECT 2023-2024

**Enrico Sassoon** - Director of Harvard Business Review Italy **Giulia Baccarin** - Founder and CEO MIPU Predictive Hub

5.00 pm ETHICS AND PERSPECTIVES OF ARTIFICIAL INTELLIGENCE

**Luciano Floridi** - Professor and Founding Director of the Digital Ethics Center at Yale University, Professor of Sociology of Culture and Communication at University of Bologna

5.30 pm ARTIFICIAL INTELLIGENCE IN INFRASTRUCTURE MANAGEMENT

Barbara Carfagna - Journalist

Interviews

Orazio lacono - Chief Executive Officer of Hera Group

Sergio Gianotti - Head of Public Sector Italy Amazon Web Services

**6.00 pm** Greetings