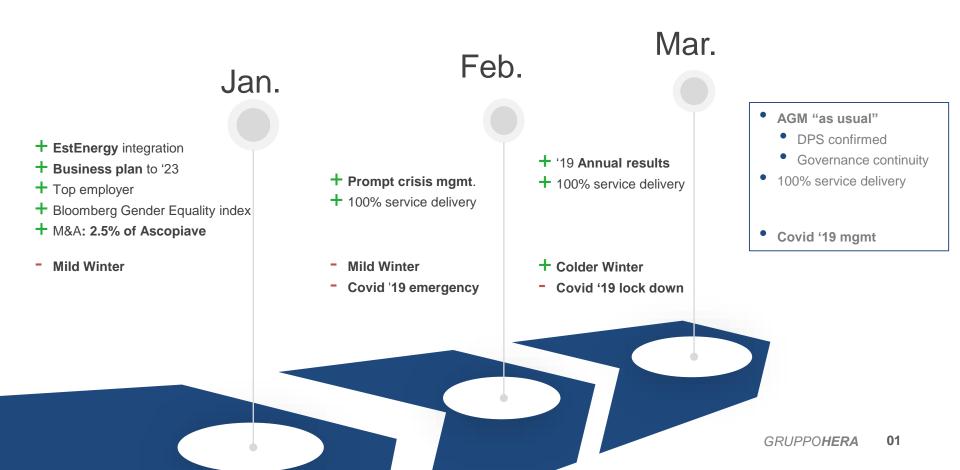


Bologna May, 13th 2020

Main events underpinning Q1 2020



Q1 results in a snapshot



Resilient growth

Main variables impacts on Ebitda



Continuing to pursue organic growth & to benefit from M&A



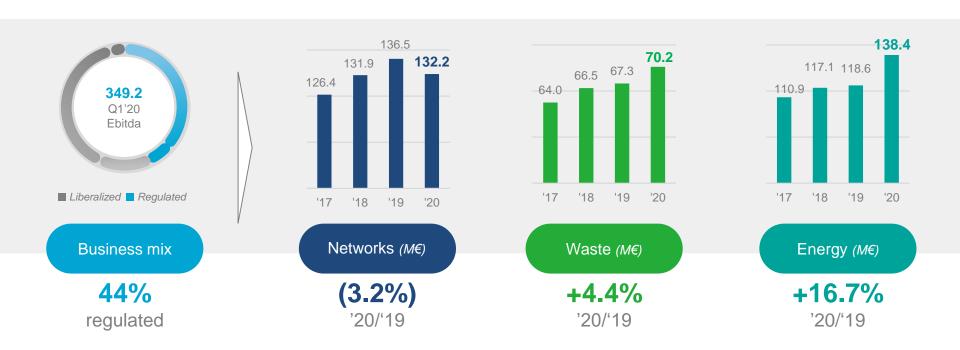
Positive growth despite all





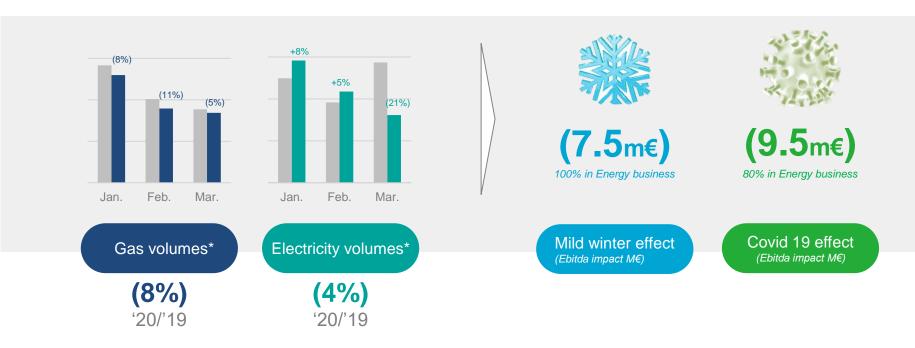


Q1 results by business in a snapshot



Visible impact from EstEnergy

COVID '19 and CLIMATE impacts



Effects mainly related to Energy supply business

05

*1Q supply volume excluding change in perimeter GRUPPOHERA

Networks



Covid '19 & Mild winter

· Affecting mainly District Heating

Tariff review

· Affecting mainly Gas distribution

M&A

 Spin-off networks PD and UD for Ascopiave Deal

All main Networks confirmed resilient to Covid '19

Waste



New plants

• Bio-methane plant contributed to org. growth

Volumes

- Household waste: stable (but weak in March)
- Special waste: benefitting from M&A

Market trends

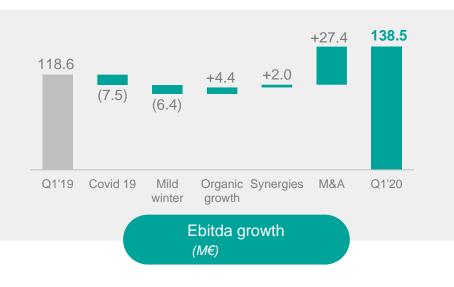
· Positive price and volume trend confirmed

M&A

· Pistoia landfill and Cosea Ambiente

Benefitting from new plant capacity

Energy supply



Covid '19

55% impact of Electricity sales, 45% on Gas/Heat. Mgmt supply

Mild Winter

· Recovery only in March

Organic Growth

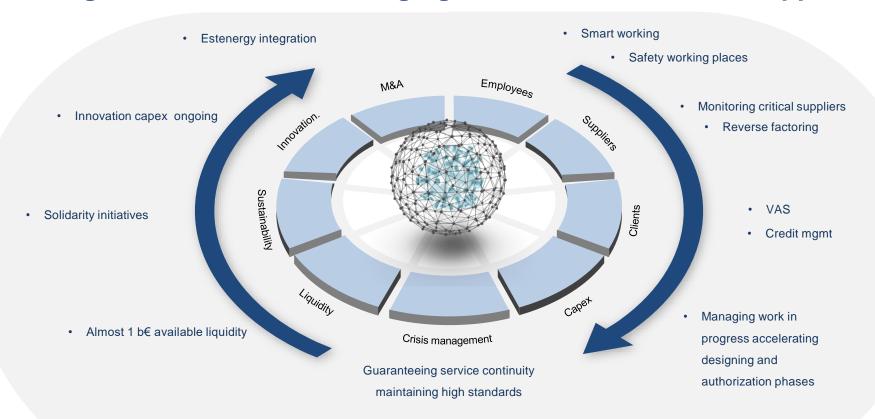
- Power generation benefitted from ancillary services
- +86k customers vs 1Q '19

M&A

EstEnergy, consolidated from 1st Jan., highlights synergies.

Extracting value from EstEnergy

Facing Covid-19 effects leveraging on a multi-stakeholders approach



Proactively contrasting Covid '19 at 360°

SCART Progetto Artistico Gruppo Hera

Sound cash generation

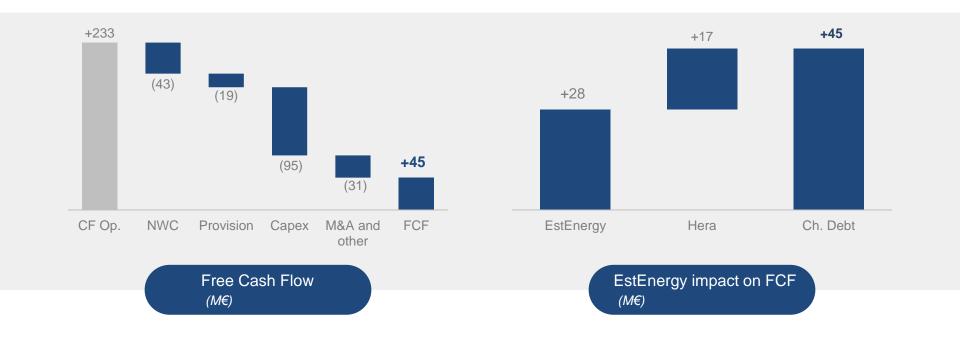
2.44x

NET DEBT/EBITDA rolling (without Ascopiave deal)





Cash flows: Solid free cash flows from EstEnergy



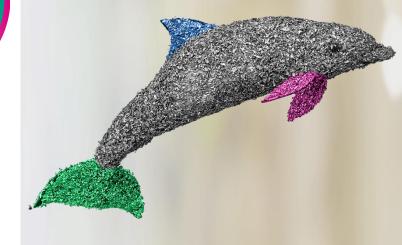
Further strengthening financial leverage down to 2.44x*



Closing remarks

10_{c€}

DPS approved by AGM that confirmed also Executives for further 3 years mandate





Closing remarks



A strong platform to face the further evolutions of Covid '19

Q&A and Appendix

Further details on Q1 2020 are available in this section





Annex: P&L

Profit & Loss (M€)

	Q1 '19	Q1 '20	
REVENUES	2,061.4	2,164.8	
EBITDA	330.8	349.2	+5.6%
Ebitda margin	16.0%	16.1%	
Depreciation and provisions	(125.8)	(137.5)	
EBIT	205.0	211.7	+3.3%
Financial costs	(21.8)	(21.4)	
Figurative interests (IAS)	(5.0)	(10.3)	
Income from Associates & J.V.	5.7	3.0	
PRETAX PROFIT	183.9	183.0	
Tax	(54.2)	(52.7)	
Tax rate	29.5%	28.8%	
Minorities	(5.5)	(5.9)	
NET PROFIT POST MINORITIES	124.2	124.4	+0.2%

Annex: Waste and Water

Waste: Profit & Loss

(m€)	Q1 2019	Q1 2020	Ch.
Revenues	284.7	294.0	+9.3
Ebitda	67.3	70.2	+2.9

Waste: KPIs

Data	Q1 2019	Q1 2020	Ch.
Urban W. Volumes (Kton)	521.6	513.4	(8.1)
Special W. Volumes (Kton)	488.6	579.2	+90.6
Waste from third parties	1,010.2	1,092.7	+82.5

Water: Profit & Loss

(m€)	Q1 2019	Q1 2020	Ch.
Revenues	203.9	199.2	(4.8)
Ebitda	58.9	57.2	(1.7)

Water: KPIs

Data	Q1 2019	Q1 2020	Ch.
Aqueduct (mm3)	66.3	66.0	(0.3)
Sewerage (mm3)	55.8	56.4	+0.6
Purification (mm3)	54.9	55.5	+0.7

Annex: Gas and Electricity

Gas: Profit & Loss

(m€)	Q1 2019	Q1 2020	Ch.
Revenues	981.3	1,117.7	+136.5
Ebitda	151.0	160.9	+9.9

Gas: KPIs

Data	Q1 2019	Q1 2020	Ch.
Volumes distrib. (mm3)	1,327.5	1,127.3	(200.2)
Volumes sold (mm3)	2,537.1	3,580.3	+1,043.2
of which trading (mm3)	1,467.0	2,231.3	+764.3
District Heating (GWht)	237.1	217.9	(19.2)
Final retail volumes (mm3)	1,070.1	1,349.0	+278.9
Clients ('000 unit)	1,467.0	2,038.9	+571.9

Electricity: Profit & Loss

(m€)	Q1 2019	Q1 2020	Ch.
Revenues	653.9	616.2	(37.6)
Ebitda	45.2	52.5	+7.3

Electricity: KPIs

Data	Q1 2019	Q1 2020	Ch.
Volumes sold (GWh)	3,254.2	3,295.6	+41.3
of which Salvaguardia (GWh)	917.5	565.6	(351.9)
Volumes distrib. (GWh)	791.3	744.8	(46.5)
Clients ('000 unit)	1,110.9	1,303.7	+192.9